

Identifying Fraudulent Emails

- Links that appear to be links to Ansbacher (Bahamas) Limited but are not.

If you place your cursor over a link in a suspicious email, your email program will most likely show you the destination URL.

Do not click the link, but look closely at the URL to ascertain the website to which you are being directed as it will not be the official URL of Ansbacher (Bahamas) Limited.

Clicking on the link in a fraudulent email will take you to a fake website which might look authentic as the brand name and logo of the real company may have been copied. This fake site will ask you for personal information such as account numbers, passwords, date of birth, driver's license number, and social insurance or social security numbers.

Please note that the fact that "ansbacher" is part of the URL does not mean or guarantee that the site is the official website of Ansbacher (Bahamas) Limited.

- Email requests for personal information.

Ansbacher (Bahamas) Limited will never request your personal or account information via email correspondence. Similarly, we will not ask you to reply in an email with any personal data.

- Noticeable typos and other errors.

These are often the mark of fraudulent emails and websites. Be on the lookout for typos or grammatical errors, awkward writing and poor visual design.

If you receive a suspicious email that uses the name or logo of Ansbacher (Bahamas) Limited, please contact us and forward it to us immediately.

- Communication regarding system upgrades and security updates.

Ansbacher (Bahamas) Limited will never claim the need to confirm important information via email due to security or system upgrades.

- Urgent appeals.

You will not receive an urgent appeal via email from Ansbacher (Bahamas) Limited specifying that your account may be blocked or closed if you fail to confirm, verify or authenticate your personal information via email.

- Special promotions and/or offers.

It is not the policy or practice of Ansbacher (Bahamas) Limited to contact you regarding promotions or special offers via email. We will not ask you to fill out a customer service survey in exchange for money or prizes, and then ask you to provide your account number so you can receive the prize.